

101 Questions and Answers

Directions or Locations:

1. **How long does it take to get to the airport?** It takes about 15-20 minutes.
2. **Where is the Corpus Christi Cathedral?** Go South on Water Street, right on Schatzel Street, then a left on Upper Broadway (Upper Broadway is the cross street at the crest of the hill). The Cathedral will be on the right hand side. Mass times: Sunday: 7:30am, 9:00am, 12:15pm; Mon. – Sat.: 12:05pm; Tues. & Thurs.: 7:00am; Sat. Vigil: 5:30pm. Telephone: 361-883-4213; Address: 505 N. Upper Broadway Street.
3. **Where is the nearest Mexican food restaurant?** La Bahia, South on Water Street, Right on Williams, Left on Mesquite. Restaurant will be at the corner on the left.
4. **Where is the movie theatre?** Century 16 Tinsel Town Theaters, North on Water Street to IH 37, left onto IH -37, take exit 1C (Crosstown Expressway), exit right to Texas 358 going west (South Padre Island Drive), then exit Greenwood Drive and make the U-turn. Theater will be on the right. Telephone: 361-814-3100
5. **Where is the nearest grocery store?** South on Shoreline Blvd (approximately 3 miles), then turn right on Louisiana Street, left on to Alameda. HEB Grocery will be on the right.
6. **Where are the Malls?** (approximately 9 miles from downtown) Go North on Water Street to IH-37, left on IH-37, take exit 1C (Crosstown Expressway). Exit left to Texas 358 going east (South Padre Island Drive), then exit Staples Street for Padre Staples Mall and make the U-turn. For Sunrise Mall, continue past Staples Street to Airline Road. Exit at Airline Road and make the U-turn.
7. **Where is the closest 24-hour pharmacy?** Walgreen's, Go South on Shoreline Blvd approximately 5 miles (7 traffic lights), turn right on Doddridge, go three blocks.
8. **Where is the Selena Memorial located?** Adjacent to the Omni Marina Tower at the entrance of the Peoples Street T-head.
9. **Where is the Marina Tower?** 707, Shoreline Blvd. The Omni Marina Tower is one block over from the Omni Bayfront Tower. There is one building between the two towers.
10. **Where is the nearest place to rent a car?** Enterprise Rent-a-Car, at the corner of Water Street and Twigg Street, diagonally from the Omni Bayfront Tower.
11. **Where is the nearest Bank of America?** Three blocks South of the Omni Bayfront Hotel on Shoreline.
12. **Where is the nearest Wells Fargo bank?** (Uptown, Leopard and Tancuhua) Go South on Water Street, right on Schatzel Street, (Schatzel and Leopard are the same street), then right on Tancuhua.
13. **Where is the Dog Track?** (IH-37 at Navigation) North on Water Street to IH-37, left onto IH-37, exit Navigation, right on Leopard (approximately ¼ mile. Dog track will be on the right.

14. **Where is the closest coin-operated laundry?** *Downtown area:* Bayfront Inn, next to the Omni Marina Tower. *Southside:* Go south on Shoreline Blvd., then right turn on Airline Road. Peerless Coin Laundry will be just past the Alameda intersection on the left side.
15. **What are the directions to the hotel coming from San Antonio?** Take IH-37 South to Corpus Christi. Follow IH-37S to its end at Shoreline Blvd. Turn right on Water Street. Go two blocks for the Omni Bayfront Tower. For the Omni Marina Tower, follow IH-37S to Shoreline Blvd, turn right on Water Street, go five blocks and turn left on Peoples Street, turn left on Shoreline, turn left on Starr Street.
16. **What are the directions to the hotel coming from the Dallas area?** Take IH-35 E (south) to San Antonio. Take IH-37 South to Corpus Christi. Follow IH-37S to its end at Shoreline Blvd. Turn right on Water Street. Go two blocks for the Omni Bayfront Tower. For the Omni Marina Tower, follow IH-37S to Shoreline Blvd, turn right on Water Street, go five blocks and turn left on Peoples Street, turn left on Shoreline, turn left on Starr Street.
17. **What are the directions to the hotel coming from the Houston area?** Take 59 South to 77 South. Take IH-37 South to Corpus Christi. Follow IH-37S to its end at Shoreline Blvd. Turn right on Water Street. Go two blocks for the Omni Bayfront Tower. For the Omni Marina Tower, follow IH-37S to Shoreline Blvd, turn right on Water Street, go five blocks and turn left on Peoples Street, turn left on Shoreline, turn left on Starr Street.
18. **What are directions to the hotel from Northwest Austin?** IH-35 E (south) to San Antonio. Take IH-37 South to Corpus Christi. Follow IH-37S to its end at Shoreline Blvd. Turn right on Water Street. Go two blocks for the Omni Bayfront Tower. For the Omni Marina Tower, follow IH-37S to Shoreline Blvd, turn right on Water Street, go five blocks and turn left on Peoples Street, turn left on Shoreline, turn left on Starr Street.
19. **What is the address of the hotels?** Omni Bayfront Tower: 900 N. Shoreline Boulevard, Corpus Christi, TX 78401; Omni Marina Tower: 707 N. Shoreline Boulevard, Corpus Christi, TX 78401
20. **How far is the beach?** About 35 minutes: North on Water Street to IH-37. Turn left on IH-37, take exit 1C (Crosstown Expressway). Exit left to Texas 358 going east (South Padre Island Drive), The first set of lights you will come to will be Commodores Street. Turn left. Drive over the bridge and take the first beach access road (3A) on the right hand side.
21. **Where is the nearest Kinko's?** Weber Road @ South Padre Island Drive: South on Shoreline Blvd., right on Doddridge (Doddridge and Weber are the same street). At the seventh traffic light (South Padre Island Drive [freeway]) turn right. Kinko's will be on the right.
22. **Where is the nearest Office Max?** Go North on Water Street to IH-37, left on IH-37, take exit 1C (Crosstown Expressway). Exit left to Texas 358 going east (South Padre Island Drive), then exit Staples Street. Go straight through the light, Office Max will be on the right.
23. **Where is the nearest Office Depot?** Go North on Water Street to IH-37, left on IH-37, take exit 1C (Crosstown Expressway). Exit left to Texas 358 going east (South Padre Island Drive), then exit Everhart Road. Go straight through the light. Office Depot is in Moore Plaza, which will be on the right.

24. **Where is the Federal Courthouse?** Two blocks North of the Omni Bayfront Hotel on Shoreline Blvd at IH-37.
25. **How do we get to the Texas State Aquarium?** North on Water Street to IH-37. Turn left on I-37, get into the right hand lane. Take the first exit ramp to the right saying "181 to Portland". Proceed over the Harbor Bridge. Take the first exit to the right at the bottom of the bridge. Follow the directional signs to the parking areas.
26. **How do we get to the USS Lexington?** North on Water Street to IH-37. Turn left on IH-37, get into the right hand lane. Take the first exit ramp to the right saying "181 to Portland". Proceed over the Harbor Bridge. Take the first exit to the right at the bottom of the bridge. Follow the directional signs to the parking areas.
27. **Where is the nearest steakhouse?** The Republic of Texas Bar and Grill located on the 20th floor of the Omni Bayfront Hotel. It is open everyday for dinner from 5:30pm. Reservations are recommended. Please call x3515.
28. **Where is the closest Italian restaurant?** Mama Mia's: South on Water Street, right on Williams, Left on Mesquite. Restaurant is just around the corner on the left. Hours: 5:00pm –10:30pm Tuesday – Saturday, closed on Sunday and Monday.
29. **Where is the closest Chili's?** Go North on Water Street to IH-37, left on IH-37, take exit 1C (Crosstown Expressway). Exit left to Texas 358 going east (South Padre Island Drive), then exit Staples Street and make the U-turn. Hours: 11:00am –11:00pm Sunday – Thursday; 11:00am – 12:00am Friday/Saturday.
30. **Where are the ice hockey Rayz games held?** At the Memorial Coliseum (The Icebox): located ½ mile south of the Omni Marina Hotel
31. **Where is the Museum of Science and History?** North on Water Street, left onto IH-37, right onto Chaparral Street. Follow Chaparral past the Harbor Playhouse, the museum parking will be on the right.
32. **Where is the Art Museum of South Texas?** North on Water Street, left onto IH-37, right onto Chaparral Street. Follow Chaparral past the Harbor Playhouse, and the Natural History and Science Museum, parking will be on the right.
33. **Where is Solomon Ortiz Center?** North on Water Street, left onto IH-37, right onto Chaparral Street. Go seven blocks, Ortiz Center will be on the right after you pass under the Harbor Bridge.
34. **Where are the closest seafood restaurants outside of the hotel?** (Water Street Oyster Bar and Seafood Company) Four blocks south of the Marina Tower; (Landry's) One block south of the Marina Tower on the Peoples Street T-head at Shoreline Blvd.
35. **Where is the Harbor Playhouse?** North on Water Street, left onto IH-37, right onto Chaparral Street. Follow Chaparral for four blocks, parking will be on the right.
36. **Where is Concrete Street Amphitheater?** North on Water Street, left on IH-37, right on Chaparral, take the first street to the left. Follow the directional cones to the parking areas.

37. **Where is Heritage Park?** North on Water Street, Left onto IH-37, left onto Chaparral, go four blocks. Heritage Park will be on the left.
38. **Where is the closest hospital?** Telephone: 361-881-3000. Christus Spohn Shoreline Hospital: Go South on Shoreline Blvd. (approximately 2.5 miles), turn right onto Ayers Street. Go one block to the light at Third Street and turn right. The Emergency entrance is on your right.
39. **What florist is the closet to the hotel?** Carl's Flowers; One block behind the Bayfront Tower on Chaparral Street between Starr Street and Taylor Street. Hours: 8am-5pm M-F, 8am-12 noon on Saturdays. Telephone: 361-884-7467.
40. **Where can we buy fresh seafood to take home?** Adjacent to the Omni Marina Tower at the marina on Shoreline Blvd. (The Peoples Street T-head and the Lawrence Street L-head). Fresh seafood is also available at the Corpus Christi International Airport.
41. **Where can you charter deep sea fishing boats?** In Port Aransas, Texas (Cotter Street), at the marina. North on Water Street, left on IH-37, exit to "Portland, 181", go through Portland to pick up Texas 35N. Stay on 35N approximately 20 minutes and then cross the Ferry into Port Aransas. The marina will be on your left.
42. **Where's the closest bowling alley?** (AMF Saratoga Lanes), Go North on Water Street to IH-37, left on IH-37, take exit 1C (Crosstown Expressway). Exit right Texas 358 going west (South Padre Island Drive). Exit at Greenwood and make the U-turn. Stay on the feeder access road until you reach the traffic light at Holly Road. Turn left on Holly, go two blocks and turn right onto Ayers Street. The bowling center will be on the left approximately one mile down.
43. **Where is the Convention Center?** Go North on Shoreline Blvd. Be in the Center or right-hand lane, Shoreline Blvd becomes the parking entrance into the Convention Center, approximately one mile from the Omni Bayfront Tower.
44. **Where is the HEB Tennis Center?** South on Shoreline Blvd. Turn right onto Ayers, go approximately 2 miles. The tennis center will be on the right just before Tarleton Street.
45. **Where do you catch the Trolley?** At the corner of Shoreline Blvd and Twigg Street in front of the Bayfront Tower. At the corner of Shoreline Blvd and Starr Street for the Marina Tower.
46. **How do you get to the Texas Treasures Casino Cruise?** North on Water Street, left on IH-37, exit to "Portland, 181", go through Portland to pick up Texas 35N. Pick up Texas 361. After passing over Conn Brown Harbor, you will see signage to your left indicating the entrance to the casino ship. If you reach the Ferry Landing at Port Aransas, you've gone too far. Telephone: 800-472-5215.
47. **Where is the closest Tire shop?** Discount Tire: North on Water Street to IH-37, left onto IH -37, take exit 1C (Crosstown Expressway), exit right to Texas 358 going west (South Padre Island Drive), then exit Greenwood Drive and make the U-turn. (approximate distance: 5.5 miles)

48. **Where is the closest place to get an oil change?** Firestone: North on Water Street, left onto IH-37. Exit Port Street, go left under the underpass. Turn right onto Leopard. Firestone will be on the right two blocks down. (approximate distance: 3 miles)
49. **Where is the closest self-serve car wash?** South on Shoreline Blvd. Turn right onto Doddridge (changes names to Weber Road). Go through three traffic lights. Flagg Car Wash will be on the right at the forth traffic light.
50. **Where is the closest Post Office?** Downtown Branch: West on Twigg to the “uptown hill”, turn right onto Caranchua, left onto Buffalo, then left on Tancuhua.
51. **What is the closest liquor store?** South on Water, right on Lawrence, right onto Chaparral. Rite Price Liquor will be at the end of the block on the right. Hours: 10am - 9pm, Monday – Saturday, closed on Sunday.
52. **Where is the Texas A&M campus?** South on Shoreline Blvd. (approximately 9 miles; Shoreline Blvd. changes names to Ocean Drive as you drive south) the campus will be on the right.
53. **Where is Del Mar College East Campus?** South on Shoreline Blvd. Turn right on to Ayers Street, go approximately 2 miles. The campus will be on the left at Baldwin Road.
54. **Where is Del Mar College West Campus?** Go North on Water Street to IH-37, Take exit 1C (Crosstown Expressway). Exit Right to Texas 358 going west. Exit at Old Brownsville Road and turn right. The west campus will be on the left at Navigation Blvd.
55. **Where is the nearest Starbucks?** Corner of Staples and SPID. Go North on Water Street to IH-37, left on IH-37, take exit 1C (Crosstown Expressway). Exit left to Texas 358 going east (South Padre Island Drive), exit at Staples Road, Starbucks is just past the stop light on the right side.
56. **Where is the closest bookstore?** Barnes and Noble Bookstore, Moor Plaza. There is also a Starbucks Café located inside. Go North on Water Street to IH-37, left on IH-37, take exit 1C (Crosstown Expressway). Exit left to Texas 358 going east (South Padre Island Drive). Exit at Everhart Road, staying on the feeder road. Moore Plaza will be on the right. Hours: 9am – 11pm daily.
57. **Where is the bus station?** Greyhound Bus Lines: On the corner of Chaparral at Peoples Street: South on Water, right onto Peoples, left on Chaparral. Telephone: 361-882-2516 or 800-231-2222.
58. **Does Fed-Ex pick up at the hotel?** Yes, Fed-Ex does pick up packages from the front desk. They come daily at 5:30pm, except weekends unless otherwise arranged. Drop-off box located adjacent to the Registration Desk at the Omni Bayfront Tower.
59. **What are the comparable hotels in this area?** We are the only 4 Diamond Hotel in Corpus Christi. Other accommodations in the downtown area are Ramada, Best Western and Holiday Inn.
60. **What is Corpus Christi’s local newspaper called?** Corpus Christi Caller-Times

61. **Does Corpus Christi have an entertainment guide?** Yes, available at the bellstand (the Corpus Christi Visitor's Guide, a monthly publication as well as various other brochures).
62. **Does the hotel have maps for the guest?** Yes, available at the bellstand.
63. **What clubs offer live entertainment?** Club 21 (Salsa on Saturday nights), Executive Surf Club (Contemporary on Fri-Sat nights), Dr. Rockets (Country, on Saturday nights). Show times vary for live events at each establishment.

EPITOME:

64. **What is Express Check-out?** Every morning between 4am-5am, the overnight crew at the front desk will print out all guest bills that are departing that day and slid them under the guest's door. On the bill the guest is given directions on how to Express Check-out over the phone and over the television.
65. **How much are local calls?** \$.50 per call.
66. **How much are the movies in the room?** There is a large selection of in-room movie with different prices that range from \$9 to \$12.
67. **How much is the Internet on the TV?** The Internet is \$10.76 inclusive of tax. If the Internet is purchased during the day, it will expire the next day at noon.
68. **What airlines does the hotel participate with?** American Airlines, Delta Airlines, and United Airlines.
69. **What rewards program does the hotel participate with?** Omni Select Guest Program, Airline Miles and Amtrack Guest Rewards

Hours of Operations:

70. **Does the hotel provide hotel shuttles to the airport?** Yes, the hotel provides shuttle to and from the airport. The shuttle runs on top of the hour and the half-hour, from 4:30am – 1:00am seven days a week.
71. **Does the hotel provide laundry service?** Yes, the hotel provides laundry service Monday through Friday. If a guest leaves his/her laundry before 8am, they will receive it that same day by 4pm.

Hotel Specifics:

72. **What restaurants are in the hotel?** We have three restaurants total. *Marina Tower:* Coastline Café is located in the Lobby adjacent to the Registration Desk serving Breakfast, Lunch and Dinner. *Bayfront Tower:* The Republic of Texas Bar and Grill on the 20th floor, offering fine dining daily beginning at 5:30pm; The Glass Pavilion, serving breakfast lunch and dinner daily.
73. **Does the hotel have a full service bar?** Yes, there is a full service bar in each tower. At the *Marina Tower:* The Terrace Lounge, located in the Lobby. At the *Bayfront Tower:* The Topsider Lounge is located on the second floor. Bar service hours: Monday – Saturday: 11:00am – 12 midnight, Sunday: 1:00pm – 12 midnight

74. **What is the average cab ride fare from the airport to the hotel?** An average fare \$18 - \$20 for up to four passengers.
75. **Are pets allowed in the hotel?** Yes, a contract between the guest and the hotel is required along with a \$50 non-refundable servicing fee.
76. **Where are the gift shops located?** On the Lobby Level of each tower.
77. **Where can a guest get a corkscrew?** The front desk can have a corkscrew sent up through Room Service, or the guest can go to the restaurant and pick one up.
78. **Is there elevator service from the garage?** Yes, elevator service from the garage provides access to the main lobby at both towers.
79. **Where can a guest smoke?** In designated areas in the restaurants and bars, outside, and designated public areas.
80. **Are the Omni Bathrobes available for purchase?** Yes, please contact the Front Desk for purchase.
81. **Does the hotel recommend a specific Limousine Service?** None, but we give the guest different numbers and let them decide what limousine service they prefer.
82. **Are the newspapers complimentary?** Yes and are delivered outside guestroom doors each morning. Complimentary papers are also available at the Front Desk.
83. **Does the hotel have vending machines?** Only 1 located on the second floor near the payphones. Soft drink machines are located on every floor near the ice machine.
84. **How many rooms does the hotel have?** There are 820 total in our two towers; 474 rooms at the Bayfront Tower and 346 rooms at the Marina Tower.
85. **Which rooms have the best views?** The higher numbered rooms on every floor are closest to the waterfront.
86. **Does the hotel provide basic toiletries for guests if luggage is delayed (tooth paste, combs, shaving gear)?** Yes, basic toiletries are available upon request, they can be delivered to your room or picked-up at the Front Desk.
87. **Do we have any TDD phones for hearing impaired guests?** Yes, engineering has the phones for the rooms. One is located for the public where the public phones are located.
88. **Is breakfast provided with a standard room rate?** No, unless it is a special package that has it incorporated in the rate.
89. **What are the procedures for guest pick-up at the airport?** A courtesy phone near the baggage claim is available for your convenience. The courtesy phone automatically rings to the hotel. We will ask for last name of the guest and number of persons in the party. A shuttle will be dispatched accordingly.
90. **What is our central reservation number?** 1-800-THE-OMNI

91. **Where is the Omni's corporate office located?** Irving, TX
92. **Is there an age requirement to rent rooms?** Yes, you must be 21 years of age and will be asked to present proper identification.
93. **How does a guest retrieve voice-mail for his/her room?** Press the voice-mail button or dial 3699, follow the voice guided instructional menu.
94. **How much does the hotel charge for outgoing faxes?** Continental USA - \$3.00/1st page (additional pages \$1.00 each); International - \$5.00/1st page (additional pages \$ 3.00 each), no charge for incoming faxes.
95. **How much does the hotel charge for copies?** \$0.10 per page.

Health and Fitness:

96. **Do you have a sauna?** Yes, it is located on the 2nd floor at the Bayfront Tower and the 3rd floor at the Marina Tower.
97. **What are the hours on the pool/fitness center?** 6:00am – 10:00pm daily, 10:00pm – 6:00am use room key to access.
98. **Where is the fitness center located?** It is located on the 2nd floor at the Bayfront Tower and the 3rd floor at the Marina Tower.
99. **Is the pool heated?** Yes, the pool is heated.
100. **Does the fitness center require the guest's room key for access?** No, the doors are open during operating hours of 6:00am – 10:00pm.
101. **Are towels provided at the pool area?** Towels are provided at the pool area.
102. **Is it okay to drink a beer in the pool/fitness center area?** Glassware is not allowed in the pool/fitness center area. All beverages must be in a non-glass container.
103. **What massage therapists does the hotel use?** We have a massage therapists on property from 8:00am – 5:00pm Monday - Friday. The therapist can be reached by pager if services are needed outside of the posted hours.